

Online Scams Targeting Seniors, presented by Sergeant Laura Addy,
Chino Hills Police Department on September 25, 2020

Text: RP STS WHILE ONLINE AT ADDRESS ABOVE, UNKNOWN PERSON REPRESENTING WINDOWS MICROSOFT, CONVINCED RP TO ACCESS RP'S COMPUTER AND NOW RP'S BANK ACCOUNTS HAS BEEN COMPROMISED. REQ DEP.

08:33:59 *RFT G5388/MRCA09 11DES2 Text: INQUIRY
SNSINV, [REDACTED], [REDACTED],,,M, [REDACTED]/[REDACTED]/1946,,,,X,X,X,,X,,,,,,,,

SNSINV, [REDACTED], [REDACTED],,,F, [REDACTED]/[REDACTED]/1947,,,,X,X,X,,X,,,,,,,,

10:11:04 *CLEAR G5388/MRCA09 11DES2 Dispo: RTF Text:ON 09/03
[REDACTED] RECIEVED A FRAUDULENT EMAIL ALERTING HIM OF A RECENT PURCHASE FOR VIRUS PROTECTION SOFTWARE. SAWYER CONTACTED THE CUSTOMER SERVICE # IN TH EMAIL AND SPOKE WITH AN OPERATOR THAT MADE HIM BELIEVE HE OWED APPROX \$38,600. SWAYER PROVIDED THE OPERATOR WITH HIS PERSONAL INFORMATION AND GAVE THE OPERATOR REMOTE DIGITAL ACCESS TO HIS COMPUTER. THE SUSPECT ACCESSED FOUR OF SAWYER BANK ACCOUNTS AND CONSOLIDATED MONEY INTO ONE ACCOUNT. SAWYER THEN WENT TO THE BANK AND APPROVED A \$38,000 INTERNATIONAL WIRE TRANSFER TO AN ACCOUNT IN HONG KONG AND ALSO SENT THE SUSPECT \$1,000 IN GIFT CARD CREDIT. THE SUSPECT RETURNED SOME OF THE MONEY TO SAWYER IN AN ATTEMPT TO MISLEAD HIM TO TRANSFER EVEN MORE MONEY. SAWYER WILL BE COLLECTING THE FINANCIAL DOCUMENTS NECESSARY TO CONDUCT THE INVESTIGATION, RTF