

Family Caregiver Support Program

The Family Caregiver Support Program (FCSP) is designed to serve grandparents, spouses, children, extended family and neighbors who are providing care on an informal basis.



Senior Community Service Employment Program

The Senior Community Service Employment Program (SCSEP) offers a temporary stepping stone back into the workforce. The program assists through part-time on-the-job training positions for San Bernardino County residents who are:

- ✓ 55 years of age or older
- ✓ Unemployed
- ✓ At or below federal income guidelines

Office of the Public Guardian

The Office of the Public Guardian (OPG) may be appointed by the Superior Court of California to provide conservatorship services for individuals who are gravely disabled when no viable alternatives exist.

Aging and Adult Services Numbers

Adult Protective Services 24-Hour Hotline

1-(877) 565-2020

Family Caregiver Support Program

1-(800) 510-2020

Health Insurance Counseling and Advocacy Program

1-(800) 434-0222

In-Home Supportive Services Referral Line

1-(877) 800-4544

Long-Term Care Ombudsman

1-(866) 229-0284

Multipurpose Senior Services Program

1-(877) 565-2020

Office of the Public Guardian

(909) 798-8500

Senior Community Service Employment Program

(909) 891-3913

Senior Information and Assistance

1-(800) 510-2020

Senior Nutrition Services

1-(800) 510-2020

DAAS ADMINISTRATIVE OFFICE

784 E. Hospitality Ln.

San Bernardino



Aging and Adult Services
Public Guardian

www.SBCounty.gov/daas

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Understanding Aging and Adult Programs and Services



Aging and Adult Services

The San Bernardino County

Department of Aging and

Adult Services - Public

Guardian (DAAS-PG) is

dedicated to helping seniors and at-risk individuals to improve or maintain their choice, independence and quality of life.



Senior Nutrition Services

The Senior Nutrition Program provides nutrition services and assists eligible participants to live independently by promoting better health through improved nutrition and reducing isolation through programs coordinated with nutrition-related supportive services. Congregate and home-delivered meals are served throughout the county to eligible individuals.

Long-Term Care Ombudsman

The Long-Term Care Ombudsman (LTCO) program provides State-certified volunteers who act as advocates for residents of:

- ✓ Skilled nursing facilities
- ✓ Intermediate care facilities
- ✓ Board and care homes
- ✓ Assisted living sites

Health Insurance Counseling and Advocacy Program

The Health Insurance Counseling and Advocacy Program (HICAP) provides free and objective information and assistance regarding:

- ✓ Medicare
- ✓ Prescription drug coverage
- ✓ Medicare Advantage Plans
- ✓ Medicare Counseling



Senior Information and Assistance

The Senior Information and Assistance (SIA) program serves seniors 60 years of age and older by providing information on programs and community resources as well as assistance and advocacy in obtaining those services when needed. Follow-up services are also provided to ensure seniors receive appropriate services.

In-Home Supportive Services

In-Home Supportive Services (IHSS) assists aged, blind or disabled individuals who are:

- ✓ Limited in their ability to care for themselves,
- ✓ Unable to live safely at home without IHSS due to functional limitations and
- ✓ Low-income.

IHSS services are aimed at health and safety and are considered a better alternative to out-of-home care.



Adult Protective Services

Adult Protective Services (APS) provides emergency and supportive services to seniors, disabled individuals and at-risk adults who are victims of abuse or neglect. This includes individuals who may be endangered due to:

- ✓ Exploitation
- ✓ Incapacity
- ✓ Mistreatment

Multipurpose Senior Services Program

The Multipurpose Senior Services Program (MSSP) fosters independent living in the community through services to Medi-Cal eligible individuals age 65 years or older to avoid or delay placement in nursing facilities.